



Privacy Policy

Last updated: 24 January 2026

Turniq values your privacy. This Privacy Policy explains how we collect, use, and protect your information.

1. Information We Collect

a. Personal Information

- Name (optional or required depending on business settings)
- Phone number or identifier for queue notifications

b. Location Data

- **Real-time location verification** at the time of QR scan
- Location is used **only to confirm on-premise presence**
- We do **not track continuous location**

c. Usage Data

- Queue join time
- Queue position
- Device and browser metadata (for security & performance)

2. How We Use Your Information

We use collected data to:

- Verify physical presence at a location
- Manage queues and wait times
- Notify users of queue progress
- Improve system performance and reliability
- Prevent misuse and fraud

3. Data Sharing

We do **not sell** personal data.

Data may be shared only:

- With the business you are queuing for
- With trusted service providers (hosting, analytics)
- When required by law or legal process

4. Data Retention

- Queue-related data is retained only as long as necessary
- Businesses may retain historical queue data for analytics
- Location verification data is **not stored permanently**

5. Data Security

We implement industry-standard safeguards including:

- Secure servers
- Encrypted communication
- Restricted access controls

Despite best efforts, no system is 100% secure.

6. User Rights

You have the right to:

- Request access to your data
- Request correction or deletion
- Withdraw consent where applicable

Requests can be sent to:

info@turniq.in

7. Children's Privacy

Turniq is not intended for users under 18. We do not knowingly collect children's data.

8. Third-Party Links

Turniq may contain links to third-party services. We are not responsible for their privacy practices.

9. Policy Updates

We may update this Privacy Policy periodically. Continued use of Turniq constitutes acceptance of the updated policy.

10. Contact Us

For privacy-related concerns:

info@turniq.in